Policy

ISO team and all personnel within IPKO Telecommunications Inc. are committed to promote leadership in quality, engineering, information security and services provided in the field of communication and network solutions. An IMS based on ISO 9001:2015 & ISO/IEC 27001:2013 requirements has been introduced to manage processes, planning, implementation, monitoring and improvement of the relevant activities. This system meets the requirements of the international rules for management systems in accordance with international standard, IPKO strategic orientation and legal requirements.

Through utilization of the structure & systematic framework defined by ISO 9001 (QMS) & ISO/IEC 27001 (ISMS) requirements, IPKO shall:

- Continuously assess the IMS including (QMS & ISMS) regularly to ensure alignment with the business environment;
- Meet our customers' expectation to deliver innovative, compliant, high quality, reliable products & services, on time;
- Develop staff with the knowledge, tools and skills necessary to achieve continued development and conformity with both certified standards;
- Evaluate and analyze data to support business decisions and direct strategic initiatives;
- Leverage supplier partnerships which extend and complement our own capabilities;
- Ensure that Policies, Manuals and Procedures are clear and concise to reflect what IPKO is committed to perform;
- Monitor and analyze performance metrics and make necessary modifications or adjustments as appropriate effecting Customer programs, Customer satisfaction, the Documented Information Management System, and/or any related entities;
- Educate all employees about the correlations between their jobs and Customer satisfaction;
- Ensure effective External and Internal communication;
- Foster a team approach to problem solving and preventive action by empowering all employees to be quality ambassadors;
- Recognize essential equal opportunities to all persons without discrimination, including recruitment and promotion, giving guidance and encouragement to employees at all levels to act fairly;

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- Implement and monitor organization's Integrated Management System into the Company's culture and daily practices as a long-term commitment to quality, continuous improvement, and customer satisfaction;
- Meet and/or exceed Customer's expectations through continuous improvement;
- Organization's top management will meet regularly with the IMS Team representative to review and ensure the effectiveness of the Integrated Management System;
- Adoption of good information security and data protection practices toward protecting of Confidentiality, Integrity and Availability of all information processed;
- Compliance with applicable local and international legal, and other requirements, continually improve IMS performance accordingly;
- Constantly improve information security & continuity plan, aiming to enhance IMS effectivity toward ISMS & Information Continuity requirements.

Top management ensures that the IPKO IMS policy:

- Is appropriate to the purpose of the organization,
- Includes a commitment to comply with requirements and to continually improve the effectiveness of the integrated management system,
- Provides a framework for establishing and reviewing Quality objectives,
- Is communicated regularly within management and understood within the organization, and
- Is reviewed for continuing suitability.